



ERT Vendor Cutover for Customer Connect

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Proprietary and Confidential

Version: 2

March 20, 2020

Table of Contents

<u>1</u>	<u>CUSTOMER CONNECT CUTOVER WEEKEND</u>	<u>2</u>
1.1	TRANSACTIONS DURING CUTOVER	2
1.1.1	DEALERS	2
1.1.2	TITLE SERVICE AGENTS	2
<u>2</u>	<u>SCHEDULE FOR CUTOVER WEEKEND</u>	<u>2</u>
<u>3</u>	<u>PENDING TRANSACTIONS</u>	<u>2</u>
<u>4</u>	<u>CUTOVER TRANSACTIONS WEB SERVICE</u>	<u>2</u>
4.1	REQUEST URL.....	3
4.2	REQUEST OBJECT	3
4.2.1	SAMPLE REQUEST.....	3
4.3	RESPONSE OBJECT	3
4.3.1	SAMPLE RESPONSE	3

1 Customer Connect Cutover Weekend

1.1 Transactions During Cutover

During the cutover to the Customer Connect system, the existing VINQ stored procedure will be available.

Once the Customer Connect system is live, the transactions performed during the cutover period can be submitted using the Cutover Transactions web service or using the new Customer Connect web services.

1.1.1 Dealers

During cutover weekend, 60-day temporary tags should be issued, if possible. The vendor will need to validate the temporary tag numbers they will use for cutover weekend prior to May 23rd, 2020.

1.1.2 Title Service Agents

During cutover weekend, the Title Service Agents can perform transactions using the VINQ stored procedure.

2 Schedule for Cutover Weekend

Action Start	Action End	Action
May 22, 2020, 5:00 PM	May 22, 2020, 5:00 PM	VPOLL is turned off.
May 22, 2020, 5:00 PM	May 24, 2020, 6:00 PM	All ERT transactions that take place between this time and when Customer Connect is live will need to be submitted using the Cutover Transactions web service or the new web services.
May 24, 2020, 2:00 PM	May 24, 2020, 6:00 PM	Switch ERT vendors to the new web services.
May 24, 2020, 6:00 PM	May 24, 2020, 6:00 PM	VINQ is turned off.

3 Pending Transactions

For transactions that are pending when Customer Connect goes live, ERT vendors will use the Cutover Transactions web service to process the transaction once it is ready to be finalized.

4 Cutover Transactions Web Service

This web service will be used to allow transactions that were initiated prior to Customer Connect's go-live date. This web service will validate that the transaction date was before Customer Connect was live.

4.1 Request URL

<https://wstest.mva.maryland.gov:5443/MDT/WebServices/ERT/TransRec>

<https://wstest.mva.maryland.gov:5443/MDS/WebServices/ERT/TransRec>

4.2 Request Object

Parameter	Data Type	Required	Details	Description
TransactionDate	Date	Y		Transaction Date
TransactionRecord	String	Y	Maximum Length: 960	Transaction Record (current record type 10)
LienRecord	String	N (Required if lien data is recorded)	Maximum Length: 960	Lien Record (current record type 15)

4.2.1 Sample Request

```
{
  "TransactionDate": <Date>,
  "TransactionRecord": <String>,
  "LienRecord": <String>
}
```

4.3 Response Object

HTTP Status	Parameters	Data Type	Details	Description
HttpStatus: 200 – OK	Success	Boolean		Record was successfully loaded
HttpStatus: 400 – BadRequest	ErrorText	String		Error Text

4.3.1 Sample Response

HttpStatus: 200 - OK

```
{
  "Success": <Boolean>
}
```

HttpStatus: 400 - BadRequest

```
{  
  "ErrorText": <String>  
}
```